

Village of

LINDENHURST

BRINGING V.A.L.U.E. TO OUR COMMUNITY

Lindenhurst Enhanced 9-1-1 Services and Emergency Notification with Smart911



Public Safety Officials encourage residents to sign up for the free service that provides Emergency Responders with more information in the event of an emergency.

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Smart911 saves critical time in an emergency and has proven to save lives nationwide. The additional information provided in a Smart911 Safety Profile enables emergency responders to know exactly where they are going and who they are looking for in a house fire, or at the scene of a vehicle accident; those details can help quicken their response time.

Smart911 allows residents to create a Safety Profile on-line at www.smart911.com for their entire household that includes any information they want 9-1-1 telecommunicators and response teams to have in the event of an emergency. When a citizen makes an emergency call, their Safety Profile is automatically displayed to the 9-1-1 telecommunicator, allowing them to send the right response teams to the right location with the right information.

“Residents that create a Safety Profile will be better prepared in all towns and counties across the country that support Smart911,” said Lindenhurst Police Chief Thomas Jones. “The Safety Profile travels with you, and the additional information provided allows public safety dispatchers to send the right response teams faster.”

With Smart911, citizens can link both home and work addresses to mobile phones, which can be passed on to responders in the field for more a detailed, rapid response. Additional information including pets in the home, vehicle details in the event of an accident, and even emergency contacts can all be included in a Safety Profile. All information is optional, and the citizen has the ability to choose what details they would like to include.

Community Calendar

- Visit www.lindenhurstil.org for details about Village events.
- Check out www.lindenhurstparks.org for Park District family and adult events, and information.

The benefits of this information on a 9-1-1 call from a cell phone are immeasurable. Mobile phones do not provide an address to the 9-1-1 telecommunicator. These emergency situations are often the worst of a person’s life, and the Safety Profile can speak for you when you might be unable.

Smart911 is currently available in 40 states and more than 1,500 municipalities across the country, and has been credited with positively impacting emergency outcomes. In the case of one missing child, the girl’s photo and physical description were immediately available to 9-1-1 telecommunicators and responders. For one heart attack victim, an address and medical notes allowed responders to be dispatched to his location quickly.

Residents are encouraged to create their Safety Profile with Smart911 today using the easy tab at www.lindenhurstil.org, making their information immediately available to 9-1-1, and to receive emergency notifications. Smart911 is private and secure, is only used for emergency responses, and only made available to the 9-1-1 system in the event of an emergency call.

ComEd
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ComEd has many assistance programs available at this time to help you pay your electric bills.

Residents, small businesses, and non-profits can apply for hardship loans at <https://www.comed.com/MyAccount/CustomerSupport/Pages/BillAssistanceForm.aspx>.

From the Mayor's Desk

2020: Year in Review

2020 - the year of the COVID-19 virus and pandemic. As crazy as this year has been, I'm so proud of what the Village was able to accomplish! Here are some, but certainly not all of our accomplishments:

- Completed our Strategic Plan.
- Completed \$1.4 million of road resurfacing projects.
- Approved the Briargate subdivision - 228 age-restricted homes. Construction on Phase 1 began this fall.
- Implemented several financial relief measures to help our community during the pandemic— deferred the increase of water/sewer rates; forgave late payment fees; postponed business license fees; passed our 2020 Property Tax Levy determination with a 0% inflationary increase; and allocated \$85,000 to assist our local restaurants with their expenses during the pandemic.
- Completed Phase 2 engineering for Lake Shore Dr./Sprucewood Dr./Hawthorne reconstruction, and submitted paperwork to request State and Federal funding.
- Completed the Lindenhurst Drive water detention area.
- Completed several stormwater management improvement repairs/projects.
- Consolidated the Lindenhurst Sanitary District. Because the District has an outstanding loan with the State of Illinois, the State will not allow us to formally eliminate the District until the outstanding loan is paid off. The consolidation did allow us to reduce or eliminate

some administrative expenses.

- Continued to make operational improvements in all Village departments.
- Completed the Grand Avenue reconstruction project! Although this was a State project, it was still significant for our community.

2021 Goals

- Complete and review the results of our TIF feasibility study, which is being conducted by Teska Associates. If feasible, establish a Tax Increment Financing district along the Grand Avenue corridor; TIF funding could enable significant commercial improvements.
- Continue to assist residents and businesses financially due to the pandemic - Village staff and the Board are discussing several potential relief measures.
- Complete final approvals for Casey's Service Station and Convenience Store on Sand Lake Road and Rt. 45.
- Continue to meet with developers to discuss potential development on Grand Avenue (near Butera) and Rt. 45 (near Briargate).

Although vaccines for COVID will be available soon, it will be many months until everyone who wants to be vaccinated will receive the vaccinations. In the meantime, we will need to continue to take precautions to slow the spread of the virus in our community.

Stay safe, be healthy, and do whatever you can to support our local businesses!



VILLAGE CODE REMINDER: Snowmobile Regulations

- Snowmobiles can only be operated on private property with the permission of the owner.
- Snowmobiles are not permitted on any public right of way or roadway, school grounds, Village or Park District property.
- Special rules apply for Lake Linden and snowmobile equipment requirements. Please call the Village Hall at (847) 356-8252 for more information.



Winter is Here... Which means it's time to remove snow. Please remember that the **Illinois Department of Transportation (IDOT) plows Grand Avenue and Route 45**, and the **Lake County Department of Transportation plows Sand Lake, Gelden and Grass Lake roads**. All other public roads in Lindenhurst are maintained by Village snow removal crews.

Snowfall parking restrictions: To assist our snow plow crews, there is no parking on any Village street when there is 2" or more of accumulated snow. The restriction applies until the streets have been cleared of snow. Violators may be towed. And please don't deposit additional snow onto the roadway from your shoveling or snow-blowing efforts. Following this procedure allows snow plow operators to quickly and efficiently remove snow.

Road Hazards: Though basketball nets are never allowed adjacent to our roadways, they pose a particular hazard to our plow drivers as they clear our streets. Please also remove your garbage cans from the roadside as soon as possible; do not place in the roadway, and leave out no earlier than 6PM the night before pick-up.

Linden Notes

Utility Bill Payment Options

To make a payment or set-up an account with InvoiceCloud, you will need to know your account number.

- Online - <https://www.invoicecloud.com/lindenhurstil>. (One-time payment, or AutoPay.)
- By Text - Get text notifications about your bill and/or pay via text message with your default payment method
- By phone - Call 855-922-1076. All credit cards accepted.
- By Mail - P.O. Box 7234, Carol Stream, IL 60197-7234
- In-Person - Drop box outside main door at the Village Hall - 2301 E. Sand Lake Road

For your account number or questions about the InvoiceCloud bill payment platform, please contact the Village Hall at (847) 356-8252.

Tree Replacement Program

The Village offers a program to assist residents who wish to plant a tree. Under this 50/50 tree replacement program, the Village will reimburse residents who wish to purchase a new tree for their property or parkway area. The program parameters are as follows:

- Residents will be reimbursed 50% of the cost of a single, acceptable tree, excluding sales tax, delivery, installation, etc. up to \$200
- Program dollars would be dispersed by the Village to the homeowner after the purchase and planting of a new tree
- Households could participate once per year
- Residents can submit a receipt to Village Hall for reimbursement
- First-come, first-served basis as budgeted funds are available
- A list of acceptable trees is available on the Village website

Shoreline Stabilization Program

The Village offers a lake-shore stabilization program for residents who own lake-shore property. Through this program, the Village will reimburse residents who plant acceptable shrubs and plantings that help to preserve the shoreline and water quality of the lakes. The list of acceptable plantings is taken from the Illinois Environmental Protection Agency. This list is also located at www.lindenhurstlakes.com. Other guidelines include the following:

- First-come, first-served basis as budgeted funds are available
- Eligible residents may be reimbursed 50% of their expenditure up to \$100
- Residents must submit a receipt to Village Hall that itemizes the acceptable purchase
- A list of acceptable shrubs and plantings is available on the Village website www.lindenhurstil.org.



Living with Wildlife: Coyotes (courtesy of lcfpd.org)

Human development in urban areas has replaced natural areas that were once habitat for wildlife. Open fields, forests and wetlands have been replaced by lawns, gardens and neighborhoods. Many animals are adapting to this new environment, sometimes at the expense of their human neighbors, by creating a disturbance or causing damage to property.

The best way to prevent common wildlife issues is to avoid providing them potential sources for food and shelter. Following are recommendations for how to prevent common wildlife conflicts:

- Do not encourage wildlife to come in or near your home by feeding them.
- Keep pet food and water dishes indoors.
- Turn on outside lights, make noise and observe the area for any signs of wildlife before letting your pet outdoors.
- Do not allow spilled seed to accumulate around bird feeders.
- If possible, do not keep garbage cans outside.
- Keep grills and barbecues clean.

Coyotes cannot tell the difference between their natural prey and pets. Therefore, they have been known to occasionally prey on cats. Coyotes, which are dogs themselves, do not think of dogs as prey and usually will not attack a dog for food. However, coyotes do view dogs as competition for territory, food and mates. Therefore, if a dog is within a coyote's territory, the coyotes will attack it if they are unable to chase it away. If you are approached by a coyote or it comes into your yard, scare it away by shouting at it and waving your arms over your head. These actions will reinforce the coyote's natural fear of people, and teach it that your yard is not available territory.

Even though it may be tempting to trap and remove a nuisance animal, removal typically does not provide a permanent solution. Trapping and removing animals only creates an opening for another animal to occupy. The best solution is to focus on removing the attraction, not the animal. (Please remember that it is illegal for homeowners to discharge any type of projectile weapon or firearm within Village limits.) Coyotes play an important role in maintaining healthy ecosystems and species diversity. By preying on smaller predator species, coyotes also help protect our bird populations.

Lake County organizations and HOAs can book a free informational presentation about coyotes, or request a brochure by contacting Lake County Forest Preserves' Public Affairs office at 847-367-6640, or e-mailing afrederick@lcfpd.org.



TIPS FOR AVOIDING COVID-19 SCAMS

- *Do not respond to calls or texts from unknown numbers, or any others that appear suspicious.*
- *Never share your personal or financial information via email, text messages, or over the phone.*
- *Scammers often spoof phone numbers to trick you into answering or responding.*
- *Remember that government agencies will never call you to ask for personal information or money.*



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Mayor Dominic Marturano
Trustee Bill Anderson
Trustee Patty Chybowski
Trustee Dawn Czarny
Trustee Patrick Dunham
Trustee Dawn Suchy
Trustee Heath Rosten
Village Clerk Jody Stoughtenger

Village Board meetings are scheduled on the second and fourth Monday of every month at 7:00 p.m. at the Village Hall, 2301 E. Sand Lake Road. Please visit www.lindenhurstil.org for more information.

