



## PRESS RELEASE

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**FOR IMMEDIATE RELEASE:**

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### **COVID-19 Pandemic Impacts Service Protocols**

**Lindenhurst, Illinois** – The Village Hall continues to be closed to the public; however, staff members are working rotating schedules in order to comply with the Governor’s Stay-at-Home order, and to reduce the risk of COVID-19 spread. The Village will prioritize service requests and asks its residents to be patient as some requests may be deferred or delayed as a result.

To ensure safe accessibility to public meetings, the Village is investigating online video conferencing platforms and other innovative technologies to minimize the impact to the community. Please watch our website for further developments.

The Village encourages residents to make utility payments via its new convenient online/mobile phone payment service at <https://www.invoicecloud.com/lindenhurstil>. Residents are also welcome to make payments by phone or dropping off payments in the drop box located at the front of Village Hall. Building Permit Applications and other Village-related correspondence can also be left in this drop box, which is emptied daily.

GROOT garbage service has instituted collections changes, as well. To protect the health and welfare of its employees and the community, Groot will only remove refuse that is placed within a sealed garbage cart, a can with handles, or bagged. Until further notice, loose uncontained items will not be collected. This temporary measure means that bulky items, construction material, large appliances, etc. will not be picked-up at this time.

Additionally, the SWALCO textile bins in front of the Village Hall are being emptied only sporadically. Therefore, if the bins are full, please do not leave items outside of the bin—for your health and the health of others.

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