



August 18, 2015

Dear Lindenhurst Resident or Business Owner,

This letter is to advise you that construction work will soon begin on the water main improvements needed as part of the Village's conversion to a Lake Michigan water source. This project will strengthen the water distribution system and extend water service to areas within the Village not currently served by the system. Berger Excavating of Wauconda, IL will be the general contractor for this project. The projected start date is the week of August 17, 2015. The contractor plans to work 10 hour days Monday thru Saturday, weather permitting.

Work will begin near the intersection of Beck Road and Valley drive and progress to the south along Beck Road then east along E. Thornwood Drive. From there, water main will be installed across Sand Lake Road and through the Country Place subdivision. This project also includes the complete resurfacing of E. Thornwood Drive, Sunset, Bonner, Ironwood and Highland.

Residents can expect to see temporary driveway closures while water main is installed and the road surface is restored. However, driveways will be accessible at the end of each day and it is our hope that temporary driveway closures will last no more than one hour. The contractor is required to keep the street accessible for residents and emergency vehicles. During the work day there could be delays. Any vehicles that are parked on the street should be moved by 7:00am each day.

Once the new water main is installed, water main flushing is a necessary part of the testing, sanitizing and connection process. It is our hope that flushing will remove all sediment from the mains around the project area, but the possibility of water discoloration exists. Each home and business will experience a service interruption when the disconnect/reconnect process for that residence or business occurs. There will also be service interruptions from time to time as connections between the new and existing water mains are made. Please rest assured that we will endeavor to minimize the duration of any service interruptions. Please also be aware that with the exception of an emergency you will receive prior notification of all service interruptions. Village water and sewer utility staff will notify residents of water shut-offs in advance with door hangers or personal contact whenever possible.

The project is expected to start on or about August 17, 2015 and it is scheduled to be completed by December 1st, weather permitting. Depending upon weather and progress

of the work, some of the pavement and turf restoration may be completed in the spring time to ensure quality restoration.

Unfortunately, no project ever goes perfectly. Weather, for instance, can impact schedules and working conditions. There will be noise, dust, mud, traffic delays and perhaps an occasional missed mail delivery. We will do our best to minimize the inconveniences and we respectfully request your patience and understanding during the process of improving the infrastructure each of us relies on every day.

In the event you have a question, comment or concern about the project, please contact the project manager, Jon Solan (Strand Associates) at 219-682-7166 or Matt Formica, Village Administrator, at 847-356-8252. Water quality complaints such as low pressure, discoloration or loss of service should be reported to Village Hall at 847-356-8252. Comments and questions may also be transmitted via the Village's Request for Service system available on the Village's website, www.lindenhurstil.org, where you will also find periodic updates on the status of the project.

We recognize this project will be disruptive and thank you in advance for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew Formica". The signature is fluid and cursive, with a long horizontal flourish at the end.

Matthew Formica
Village Administrator
847-356-8252
mformica@lindenhurstil.org